

IMPORTANT INFORMATION

UNDERSTANDING YOUR WATER ENTITLEMENT

Your Meter No. / / / / /

Pipeline	/ /
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Number of Shares	2
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Peak Hourly Usage	4
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Per Hour Entitlement	2
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Examples of Times Over	
Over 2 shares	10
Over 3 shares	21
Over 4 shares	32
Over shares	
Over shares	
Total Times Over	63

**Please contact Rob Walker
0800 24 7 5212
for more information**

You may have to apply for more shares, or we will restrict you to your shareholding in the Company

NOTE
Some pipelines have NO more share capacity

**WATER QUALITY
DO NOT DRINK
SEE POLICY ATTACHED**

The Company has now completed the linking of the water meters to the Sensus AMR System. This system provides the company with electronic information on drawdown and pumping individual meters.

As a water user your drawdown rate and total water entitlement is determined by your shareholding in the scheme. Each share you hold entitles you to draw 25m³ of water from the scheme over a 24 hour period.

Example 1.04m³ per hour

It does not entitle you to draw this amount over a shorter time period.

The Company's ability to supply water is determined by the pumping capacity and pipe size associated with a particular line. Your shares are linked to the line from which you are supplied water and the number of shares issued for that line are linked to the reticulation capacity of the line.

In other words, your shareholding reflects your percentage entitlement of the pipeline's delivery capacity. This is why you are limited to taking water over a 24 hour period and this is particularly important for pipelines that are operating close to, or at, full capacity!